



ADVANCING YOUR SALON EXPERIENCE.

At Cutting Loose Salon we are continuing to take extensive measures and strictly following CDC Guidelines to ensure a completely sanitized work and salon environment for all our employees and guests.

We do ask all our guests to please be prepared and adhere to the following during **Phase II** of our opening:

### Guests

- Please arrive at your scheduled appointment time / No earlier than 5 minutes prior. We no longer require you to call/text before you come in for your appointment.
- Please come prepared with a mask, masks that go behind the ears are necessary\*\*Preferably disposable (not a scarf or bandana, or one that ties behind your head)
- We will be taking every guests temperature at the door, as well as every team member before their shift begins
- Please be prepared to pay by credit card – we are going to be a “cashless salon” moving forward
- Please come **ALONE** for your appointment (at this time we cannot allow your children/spouses, pets, etc., to attend your appt with you). We are extremely limited to servicing one guest at a time per stylist
- Stations and shampoo bowls will be sanitized between each guest (including combs, brushes)
- Please be patient as your stylist is working (3) 10 hour shifts and only 1 guest at a time, for the time being to follow social distancing guidelines
- Please utilize the various hand sanitizer dispensers throughout the salon
- We have discontinued our beverage services – we also ask that NO beverages or food be brought into the salon (as that would mean taking off your mask to drink or eat). If needed you can step outside the salon to take off your mask
- With prolonged time between color reservations, there may be more new growth needing to be addressed than normal. This first visit back may need a fresh consultation and quoted amount for services needing to be done to get you back on track
- Reminder of Cancellation Policy - If you are unable to hold your reservation please call or text the salon with 24 hrs notice. If the reservation is canceled after 24 hours, you will have to put a deposit down to rebook, and if you “No Show” to your reservation 50% of services booked will be charged to your card. (If you are sick, the fees will be waived)

**We are so excited to welcome you back to the salon and thank you in advance for your patience - while we all work together during our “Phase II” re-opening**